

Claims Contact Information (Last update 8/21/18)

**Standard: Claims are submitted within 1 hour or sooner of receipt**

Company	Claims Phone#	Claims fax	Claims Email	WEBSITE
ABI / Assurant	1-800-423-4403		<a href="mailto:myfloodclaim@assurant.com">myfloodclaim@assurant.com</a>	<a href="http://www.myflood.com">www.myflood.com</a>
Affluent/AIG	1-888-760-9195	1-866-858-1472	<a href="mailto:westernclaims.pcg@aig.com">westernclaims.pcg@aig.com</a>	
Dongbu	808-531-9733	808-531-0053	<a href="mailto:claims@johnmullen.com">claims@johnmullen.com</a>	<a href="http://www.dongbuins.com">http://www.dongbuins.com</a>
DTRIC	1-888-443-8742 opt 2	808-951-1868	<a href="mailto:claims@DTRIC.com">claims@DTRIC.com</a>	<a href="http://www.dtric.com/claims">http://www.dtric.com/claims</a>
Fairmont Specialty/ Crum & Forster	1-800-953-7999	1-877-622-6144	<a href="mailto:FSClaim_ReportDesk@cfins.com">FSClaim_ReportDesk@cfins.com</a>	<a href="http://www.fairmontspecialty.com">http://www.fairmontspecialty.com</a>
FICOH	808-527-7711	808-545-3120	<a href="mailto:ClaimsReportsDesk@ficoh.com">ClaimsReportsDesk@ficoh.com</a>	
FICOH storm related	1-888-342-6448			
FIRMS Flood		808-543-3262	<a href="mailto:daniel.taniguchi@ficoh.com">daniel.taniguchi@ficoh.com</a>	
		808-543-3427	<a href="mailto:wes.brum@ficoh.com">wes.brum@ficoh.com</a>	
COASTAL SELECT	1-877-642-1815			
GEOVERA	1-877-448-5806			<a href="http://www.myGeoSource.com">www.myGeoSource.com</a>
HIG	808-536-2777	808-547-8464	<a href="mailto:leni.bumanglag@higltd.com">leni.bumanglag@higltd.com</a>	
HHG-Dorchester	1-877-353-8672			<a href="http://www.hawaiianhurricanegroup.com">www.hawaiianhurricanegroup.com</a>
HHG-White Pine	1-877-263-6468			<a href="http://www.hawaiianhurricanegroup.com">www.hawaiianhurricanegroup.com</a>
IC INTERNATIONAL	1-888-756-3611	808-591-0188	<a href="mailto:ICClaims@ICInternational.com">ICClaims@ICInternational.com</a>	
ICAT	1-866-789-4228	1-866-325-2142	<a href="mailto:claimsfnl@boulderclaims.com">claimsfnl@boulderclaims.com</a>	<a href="http://www.boulderclaims.com">www.boulderclaims.com</a>
Island Insurance	808-564-8222	808-275-8222	<a href="mailto:clmrpt@islandinsurance.com">clmrpt@islandinsurance.com</a>	
RPS / Lloyds	1-844-777-8323	1-844-777-2667	<a href="mailto:RPS_Claims@RPSins.com">RPS_Claims@RPSins.com</a>	
Monarch / Lloyds			<a href="mailto:beatrizm@monarchexcess.com">beatrizm@monarchexcess.com</a>	
Palomar	1-866-391-9675		<a href="mailto:claims@palomarspecialty.com">claims@palomarspecialty.com</a>	
Progressive	1-800-776-4737	1-877-213-7258		
PURE	1-888-813-7873		<a href="mailto:memberservices@pureinsurance.com">memberservices@pureinsurance.com</a>	
RLI	808-533-1515 x 410	808-533-1680	<a href="mailto:steve.tait@rlicorp.com">steve.tait@rlicorp.com</a>	
Seacoast	1-404-751-4303		<a href="mailto:claims@seacoastbrokers.com">claims@seacoastbrokers.com</a>	
Universal North America	1-866-999-0898		<a href="mailto:claims@johnmullen.com">claims@johnmullen.com</a>	<a href="#">visit our claims center online</a>
Universal Property Cas	1-800-425-9113		<a href="mailto:claimshelp@universalproperty.com">claimshelp@universalproperty.com</a>	<a href="http://www.universalproperty.com/claims">www.universalproperty.com/claims</a>
Worldwide Facilities, LLC	808-531-9733	808-531-0053	<a href="mailto:mwebb@wwfi.com">mwebb@wwfi.com</a>	<a href="mailto:claims@johnmullen.com">claims@johnmullen.com</a>
Wright Flood	1.800.725.9472		<a href="mailto:floodclaims@weareflood.com">floodclaims@weareflood.com</a>	<a href="http://www.WrightFloodAdvice.org">www.WrightFloodAdvice.org</a>
Zephyr	1-800-768-6002	1-888-273-2703	<a href="mailto:Zephyr@us.crawco.com">Zephyr@us.crawco.com</a>	

Claims Contact Information (Last update 8/21/18)

**Standard: Claims are submitted within 1 hour or sooner of receipt**

**Please include the following information with the report of loss:**

- o Policy number.
- o Named Insured on the Policy.
- o Date, Time and Location of the loss or damage.
- o Description of the damage.
- o All contact information for the insured and/or their representatives.
- o If multiple buildings, please specify which buildings are damaged with specific addresses.

## Hawaii Claims Contacts

(Important Note: Do not include personal and sensitive information on e-mails such as social security number, date of birth, health information, etc.)

Carrier	Phone	Neighbor Islands - Toll Free	Fax	Email	Website
Costal Select		800-774-1012			<a href="https://www.mygeosource.com">https://www.mygeosource.com</a>
Crum & Forrester	808-537-5221		800-953-7999 Weekends: 877-232-6784	<a href="mailto:FSClaim_ReportDesk@cfins.com">FSClaim_ReportDesk@cfins.com</a>	<a href="http://www.cfins.com">http://www.cfins.com</a>
Dongbu Insurance	808-531-9733	800-231-3080	808-531-0053	<a href="mailto:claims@johnmullen.com">claims@johnmullen.com</a>	<a href="http://www.dongbuins.com">http://www.dongbuins.com</a>
DTRIC Insurance	888-443-8742		808-951-1868	<a href="mailto:claims@dtric.com">claims@dtric.com</a>	<a href="http://www.dtric.com">http://www.dtric.com</a>
Fairmont Specialty	800-953-7999	877-232-6784	877-622-6144	<a href="mailto:FSClaim_ReportDesk@fairmontspecialty.com">FSClaim_ReportDesk@fairmontspecialty.com</a>	<a href="http://www.fairmontspecialty.com/hawaii-commercial-property-insurance">http://www.fairmontspecialty.com/hawaii-commercial-property-insurance</a>
Fireman's Fund	888-347-3428				Claim Info & App: <a href="https://www.firemansfund.com/home/policyholders/claim_center/claim-center/index.html">https://www.firemansfund.com/home/policyholders/claim_center/claim-center/index.html</a>
First Insurance of Hawaii	808-527-7711	800-272-5202	808-545-3120	<a href="mailto:claimsreportsdesk@fico.com">claimsreportsdesk@fico.com</a>	<a href="http://www.fico.com">http://www.fico.com</a>
GeoVera	888-756-3611	877-448-5806	808-591-0188		<a href="https://www.mygeosource.com">https://www.mygeosource.com</a>
Great Northwest Insurance	800-776-3386				<a href="http://www.greatnorthwest.com">http://www.greatnorthwest.com</a>
Hawaii Property Insurance Association	808-564-8222	888-312-2525	808-275-8222	<a href="mailto:clmrpt@islandinsurance.com">clmrpt@islandinsurance.com</a>	
Hawaiian Insurance and Guaranty Company	808-536-2777	800-952-7415	800-821-0170	<a href="mailto:leni.bumanglag@higltd.com">leni.bumanglag@higltd.com</a>	<a href="http://www.higltd.com">http://www.higltd.com</a>
HEMI	808-524-3642 x505			<a href="mailto:HIMICliams@hemic.com">HIMICliams@hemic.com</a>	
Hull & Company	808-840-1980		866-859-8302	<a href="mailto:claimshawaii@hullco.com">claimshawaii@hullco.com</a>	<a href="http://www.hullandco.com">http://www.hullandco.com</a>

IC International	808-564-8380 808-533-8751 808-533-8785 808-533-8786		808-591-0188	<a href="mailto:ICClaims@ICInternational.net">ICClaims@ICInternational.net</a>	
ICAT Insurance	866-789-4228		866-325-2142	<a href="mailto:claimsfnol@boulderclaims.com">claimsfnol@boulderclaims.com</a>	<a href="http://www.boulderclaims.com">http://www.boulderclaims.com</a>
Island Insurance	808-564-8222	888-312-2525	808-275-8222	<a href="mailto:clmrpt@islandinsurance.com">clmrpt@islandinsurance.com</a>	<a href="http://www.islandinsurance.com">http://www.islandinsurance.com</a>
National Flood Insurance Program	800-759-8656			<a href="mailto:claims@floodpro.net">claims@floodpro.net</a>	
National Interstate	808-536-3366	800-316-9167	808-536-2467	<a href="mailto:hawaii.claims@natl.com">hawaii.claims@natl.com</a>	<a href="http://www.nationalinterstate.com">http://www.nationalinterstate.com</a>
North River Insurance	800-690-5520				<a href="http://www.cfins.com">http://www.cfins.com</a>
Northe Point	800-229-6742			<a href="mailto:reportclaims@npic.com">reportclaims@npic.com</a>	<a href="http://www.npic.com">http://www.npic.com</a>
Polamar		866-391-9675		<a href="mailto:claims@palomarspecialty.com">claims@palomarspecialty.com</a>	<a href="http://palomarspecialty.com/">http://palomarspecialty.com/</a>
Progressive Insurance	800-776-4737				<a href="http://www.progressive.com/claims/process">http://www.progressive.com/claims/process</a>
RLI Insurance	808-533-1515		808-533-1680		
Tradewind Insurance	808-564-8222	888-312-2525	808-275-8222	<a href="mailto:clmrpt@islandinsurance.com">clmrpt@islandinsurance.com</a>	<a href="http://www.islandinsurance.com">http://www.islandinsurance.com</a>
TriCoast Insurance Services		866-391-9675		<a href="mailto:claims@palomarspecialty.com">claims@palomarspecialty.com</a>	<a href="http://palomarspecialty.com/">http://palomarspecialty.com/</a>
Universal North America	866-999-0898				<a href="http://www.uihna.com">http://www.uihna.com</a> <a href="#">Claims brochure</a>
Universal Property & Casualty	800-470-0599		954-958-1206		<a href="https://universalproperty.com/company/contact.aspx">https://universalproperty.com/company/contact.aspx</a> email: Claims Department
US Fire	800-690-5520				<a href="http://www.cfins.com">http://www.cfins.com</a>
Zephyr Insurance	800-768-6002		888-273-7503	<a href="mailto:zephyr@us.crawco.com">zephyr@us.crawco.com</a>	<a href="http://zephyrins.com">http://zephyrins.com</a>