

Claims Contact Information (Last update 8/21/18)

Standard: Claims are submitted within 1 hour or sooner of receipt

Company	Claims Phone#	Claims fax	Claims Email	WEBSITE
ABI / Assurant	1-800-423-4403		myfloodclaim@assurant.com	www.myflood.com
Affluent/AIG	1-888-760-9195	1-866-858-1472	westernclaims.pcg@aig.com	
Dongbu	808-531-9733	808-531-0053	claims@johnmullen.com	http://www.dongbuins.com
DTRIC	1-888-443-8742 opt 2	808-951-1868	claims@DTRIC.com	http://www.dtric.com/claims
Fairmont Specialty/ Crum & Forster	1-800-953-7999	1-877-622-6144	FSClaim_ReportDesk@cfins.com	http://www.fairmontspecialty.com
FICOH	808-527-7711	808-545-3120	ClaimsReportsDesk@ficoh.com	
FICOH storm related	1-888-342-6448			
FIRMS Flood		808-543-3262	daniel.taniguchi@ficoh.com	
		808-543-3427	wes.brum@ficoh.com	
COASTAL SELECT	1-877-642-1815			
GEOVERA	1-877-448-5806			www.myGeoSource.com
HIG	808-536-2777	808-547-8464	leni.bumanglag@higtld.com	
HHG-Dorchester	1-877-353-8672			www.hawaiianhurricanegroup.com
HHG-White Pine	1-877-263-6468			www.hawaiianhurricanegroup.com
IC INTERNATIONAL	1-888-756-3611	808-591-0188	ICClaims@ICInternational.com	
ICAT	1-866-789-4228	1-866-325-2142	claimsfnl@boulderclaims.com	www.boulderclaims.com
Island Insurance	808-564-8222	808-275-8222	clmrpt@islandinsurance.com	
RPS / Lloyds	1-844-777-8323	1-844-777-2667	RPS_Claims@RPSins.com	
Monarch / Lloyds			beatrizm@monarchexcess.com	
Palomar	1-866-391-9675		claims@palomarspecialty.com	
Progressive	1-800-776-4737	1-877-213-7258		
PURE	1-888-813-7873		memberservices@pureinsurance.com	
RLI	808-533-1515 x 410	808-533-1680	steve.tait@rlicorp.com	
Seacoast	1-404-751-4303		claims@seacoastbrokers.com	
Universal North America	1-866-999-0898		claims@johnmullen.com	visit our claims center online
Universal Property Cas	1-800-425-9113		claimshelp@universalproperty.com	www.universalproperty.com/claims
Worldwide Facilities, LLC	808-531-9733	808-531-0053	mwebb@wwfi.com	claims@johnmullen.com
Wright Flood	1.800.725.9472		floodclaims@weareflood.com	www.WrightFloodAdvice.org
Zephyr	1-800-768-6002	1-888-273-2703	Zephyr@us.crawco.com	

Standard: Claims are submitted within 1 hour or sooner of receipt

Please include the following information with the report of loss:

- o Policy number.
- o Named Insured on the Policy.
- o Date, Time and Location of the loss or damage.
- o Description of the damage.
- o All contact information for the insured and/or their representatives.
- o If multiple buildings, please specify which buildings are damaged with specific addresses.